

80 YEARS ESTABLISHED LOGISTICS LEADER GOES FOR A BIGCHANGE



“Its opened up a lot of areas that we’d never looked into before such as the routing and scheduling, making us much more efficient as a business.”

James Munton,
IT / Health & Safety Manager
CS Ellis

CUSTOMER SUCCESS STORY

C S Ellis (Group) Ltd is a 4th generation family business, founded in 1933 with hard working, traditional family ethics at its core. The business is still entirely family owned and run. CS Ellis are also members of the Palletline network. They operate distribution centres in the midlands along with a large fleet of heavy goods vehicles moving products on behalf of all types of businesses.

James Munton, IT / Health & Safety Manager at CS Ellis, commented

“We had a basic tracking system for about six years but we had outgrown it. The driving force for purchasing a new solution was to reduce operational costs and monitor driver behaviour in the transport department.

We needed a flexible system that could meet the needs of a large fleet. We now have improved communication between our drivers and our customers. Another big benefit for us has been the ability for our customers to log on, view and monitor their own jobs. There have been many savings including the obvious areas like fuel savings and minimising wear and tear on the vehicles.” Said James Munton. He also mentioned that they have been able to standardise communications with their mobile workforce since JobWatch came along.

“The customer service has been outstanding and not only does our office get great service but our drivers can call or message BigChange on the go to request a RoadCrew Customer Service call and get support directly. This alone would make me buy the system.”

About C S Ellis (Group) Ltd

CS Ellis is a 4th generation family business, founded in 1933 with hard working, traditional family ethics at its core. The business is still entirely family owned and run. Chairman Trevor Ellis has been working within the industry for the last 40 years and has always ensured C S Ellis is at the forefront of the Logistics industry. He is Chairman of the board of director’s at Palletline of which C S Ellis are founding members and was also Chairman of the Transport Association from 2010 to 2012. The CS Ellis team work tirelessly to ensure the C S Ellis’ offering is excellent value within the market place and that their heritage of honesty, hard work and expertise are at the forefront of all that they do.

Over the past 80 years C S Ellis has gained an unrivalled wealth of industry experience; from humble road transport beginnings to multi-site, state of the art warehousing and fulfilment solutions and we look forward to seeing what the next 80 years bring.



About BigChange

BigChange’s complete, out-of-the-box JobWatch system integrates timesheets, driver pre-use checks, expenses, jobs, stock and workflow management linked to vehicle tracking, satellite navigation and messaging services on a rugged touchscreen mobile computer. It significantly reduces the cost of mobile computing and enables any business with transport, fleet or field service operators to eliminate paperwork and run more efficiently.

